

Next stop: vibrant communities.

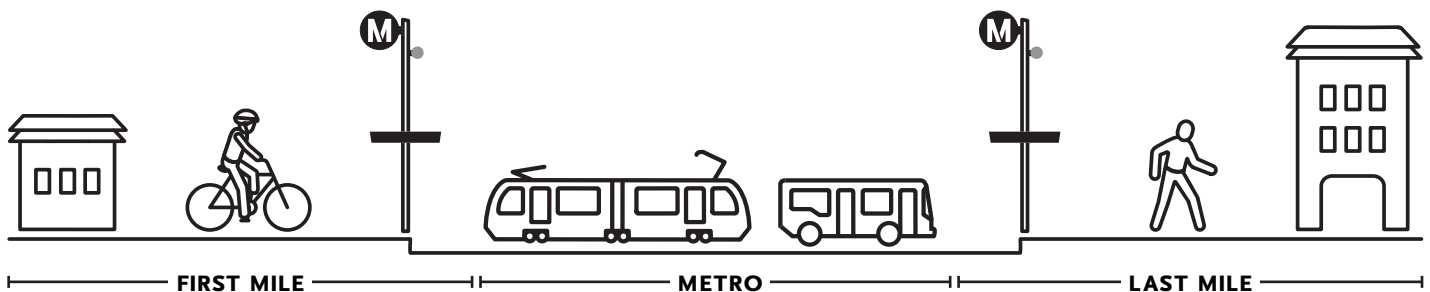
FIRST/LAST MILE Fact Sheet

Creating good connections to transit

Metro is focused on improving the entire transit experience from door to door. Given that most trips begin or end on foot, it is critical to have safe streets and sidewalks that allow people to connect to transit easily. The first and last part of the journey where riders walk, bike or roll to or from their nearest transit station or bus stop is called the “first/last mile connection.” Improving first/last mile connections is part of Metro’s commitment to providing outstanding trip experiences for all riders and improving access to Metro’s growing transportation network.

Why are first/last mile connections important?

- > Provides pathways to transit for people of all ages and abilities
- > Improves safety of public streets and sidewalks for people walking, biking and rolling
- > Improves the transit rider experience
- > Promotes a healthy and active lifestyle
- > Reduces dependency on vehicle trips by offering an attractive alternative



*NOT TO SCALE

Metro has a first/last mile vision

In 2016, the Metro Board passed a ground-breaking motion to integrate first/last mile improvements as part of all new rail and bus rapid transit projects. Metro envisions a safe, intuitive and pleasant network of streets surrounding stations that emphasize walking, biking and rolling connections between transit and key destinations. Metro identifies that “pathway network” through a community-centered planning process, then works to implement improvements along those pathways to support transit access. First/last mile planning breaks new ground for Metro by creating a clear focus on active transportation as an integral part of the rider experience, working directly with local agencies to improve streets, and establishing an equity-centered process that deeply engages community groups.

What is Metro's approach to first/last mile planning?

Metro partners with local communities and stakeholders to develop a set of community-supported improvements along the key pathways to Metro stations and bus stops. Metro uses a flexible, data driven and community-oriented approach to prepare plans that respond to the unique conditions of each station area and strengthen connections to nearby destinations, transit hubs and streets. Examples of first/last mile improvements include street and sidewalk infrastructure:

- > Crosswalks, bulb-outs, street trees and landscaping
- > Signal timing for pedestrians and cyclists
- > Bike lanes, bike parking, bike share stations
- > Wayfinding signage to key destinations and transit connections
- > Real-time signage or transit information kiosks

How can I participate in first/last mile planning?

As Metro expands the rail and BRT network, there will be many opportunities for community members to participate in the development of first/last mile plans around future stations. There are two key ways to participate:

- > **Join a walk audit around a station area of interest.** This is a site visit where community stakeholders and Metro representatives walk a station area and note opportunities, barriers and behaviors they observe. This information is collected, then compiled and analyzed to inform first/last mile plans to create safe pathways to transit.
- > **Attend community events.** These provide information about planning efforts and solicit feedback on the process and planned improvements.



Scramble crosswalks improve pedestrian safety and comfort.



Safe sidewalks are critical for people to access transit.



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